

# 2011

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ANNUAL REPORT



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Friends of Youth  
celebrating 60 years

# LOOKING BACK

Dear Friends,

Friends of Youth celebrated its 60th Anniversary this year. The reception in May was an impressive reminder to all of us of how the organization remains committed to its original mission. It was a moving reminder of our continuing devotion to reach out to and protect the same vulnerable youth for which the agency was originally created in 1951.

We celebrate six decades of successful services to youth and families in the midst of one of the most challenging economic times in recent history. The community need for our services is growing and we have focused our attention and planning to ensure that Friends of Youth will thrive for another 60 years. High performance and a sustainable future are our watchwords. We've enhanced our sustainability by continuing to invest in our staff and the systems they rely on to serve the youth in our programs.

We have also implemented a new Strategic Plan which involves three key programmatic initiatives: 1) Connect Youth and Family Services more closely to the communities they serve in Issaquah and the Snoqualmie Valley 2) Expand Residential Services to assist unaccompanied refugee youth, and 3) Create a comprehensive continuum of care for homeless youth in the region we serve.

We are pleased to have accomplished one objective with the expansion of the Landing Shelter for homeless young adults from five to seven nights per week. Landing clients can now remain on the eastside and avoid sleeping on the streets or going to Seattle in search of shelter. This continuity allows them to more effectively utilize case management services at The Landing and obtain assistance in finding permanent housing in a safe environment.

Finally, this has been a year of transition as we successfully shifted to a new leadership team with CEO, Terry Pottmeyer at the helm. It is Ms. Pottmeyer's passion and vision, along with her capable team, that will ultimately ensure Friends of Youth's continued success. We are excited about the direction of Friends of Youth and anticipate great opportunities for the youth and families we serve over the next 60 years.

As our tenures come to a close, we see a new era for Friends of Youth; rooted in history and forward facing. We are proud to have been part of this Friends of Youth family and know that we will continue to support the mission to serve youth and families for many years to come.

Gratefully yours,



Joan Cambell  
President and CEO



William Savoy  
Chair, Board of Directors

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# DEMOGRAPHICS

Unduplicated Clients Served by Program

Success Rate

Program	Unduplicated Clients Served	Success Rate
<b>RESIDENTIAL TREATMENT</b>	170	
Foster Care	37	<b>96.0%</b> of youth in our Griffin Home Residential Treatment and Foster Care Programs developed/strengthened their coping skills.
Griffin Home	65	
Youth Haven Emergency Shelters	68	
<b>HOMELESS YOUTH SERVICES</b>	1,902	
Outreach	1,271	<b>68.9%</b> of the young adults in our New Ground Transitional Living Programs mastered independent living skills and moved on to secure, permanent living situations.
The Landing	270	
New Ground Transitional Living	237	
Supportive Housing	32	<b>81.8%</b> of clients in the Youth Employment Program increased their work income or work hours.
Youth Employment	92	
<b>YOUTH AND FAMILY SERVICES</b>	3,166	
Counseling	1,121	<b>85.5%</b> of the youth in crisis who received mental health counseling or substance abuse treatment at our Youth & Family Services offices were able to make significant progress in resolving or coping with their issues.
Prevention and SafeNet	771	
Chemical Dependency	1,274	
<b>HEALTHY START</b>	356	
Healthy Start*	356	<b>98.5%</b> of the young moms who participated in our Healthy Start program improved their parenting skills and their ability to manage tough parenting situations.
<b>TOTAL UNDUPLICATED CLIENTS</b>	5,594	

\* Healthy Start is a collaboration of the following agencies: Friends of Youth, Center for Human Services, Northshore Youth and Family Services, Renton Area Youth and Family Services, and Youth Eastside Services.

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Microsoft Matching Gifts  
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Friends of Youth  
celebrating 60 years



Dr. Wayne Strom



Dorothy Allen

Friends of Youth celebrated its 60th Anniversary with a reception at Bellevue's Harbor Club on May 18, 2011. Dr. Wayne Strom, one of the agency's earliest Executive Directors, gave an inspired kenote speech noting the agency's consistent devotion to the highest quality care delivered by a caring staff. The agency also recognized individuals and groups who have made a lasting contribution to Friends of Youth with three awards: the Legacy Board Award, honoring **Teresa Dahl**; the Legacy Staff Award, honoring **J. Howard Finck**; and the Legacy Supporter Award, honoring two supporters, **Mary Fleckenstein Simpson** and the **Friends of Youth Rainier Unit**, which was accepted by Unit **Member Dorothy Allen**.

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Sojourners Pathfinder Club; Jason and Charlie Meert  
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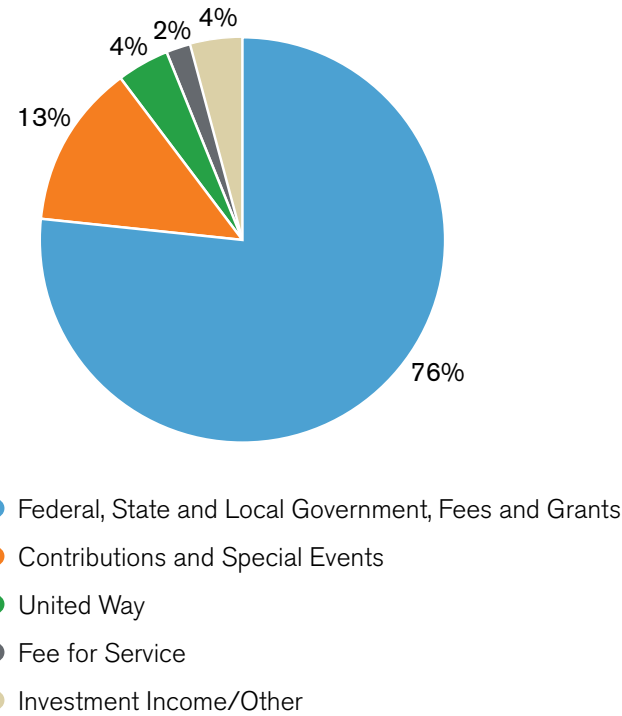
## Thank You

Friends of Youth is grateful to the many individuals, foundations and corporations whose gifts help change the lives of the youth we serve. We have taken great care to accurately list all of our donors. We sincerely apologize for any misspellings or omissions and would appreciate the opportunity to correct our records; please email our Development Team at [info@friendsofyouth.org](mailto:info@friendsofyouth.org) with any updates.

# REVENUE

Federal, State, Local Fees and Grants*	\$7,342,122	76%
Contributions and Special Events*	\$1,278,376	13%
United Way*	\$427,821	4%
Fees for Services*	\$223,630	2%
Investment Income/Other*	\$342,862	4%
<b>TOTAL SUPPORT &amp; REVENUE</b>	<b>\$9,614,811</b>	<b>100%</b>

\*Audited numbers



# VISION

Friends of Youth envisions all youth having every opportunity to succeed.

# MISSION

Friends of Youth delivers a broad range of services to youth and their families to improve their emotional stability and self-sufficiency.

# OUR CORE VALUES

## YOUTH FIRST

We consider the impact on youth in every decision we make, while utilizing the inherent strengths of the individuals and communities we serve.

## CULTURAL COMPETENCE

Friends of Youth is committed to an inclusive movement toward empowerment and social justice by demonstrating respect of differences, advocating for social change and providing access to culturally relevant services to meet the needs of all youth and families.

## COLLABORATION

We collaborate when it will lead to improved outcomes for the individuals and families we serve.

## RELATIONSHIPS

Constructive relationships are essential to a fulfilled life. We seek a constructive relationship with the youth and families we serve and promote this in their lives.

## QUALITY

We strive to achieve the highest degree of quality in our services—one that is internally and externally validated and provided in a context of safety and confidentiality.

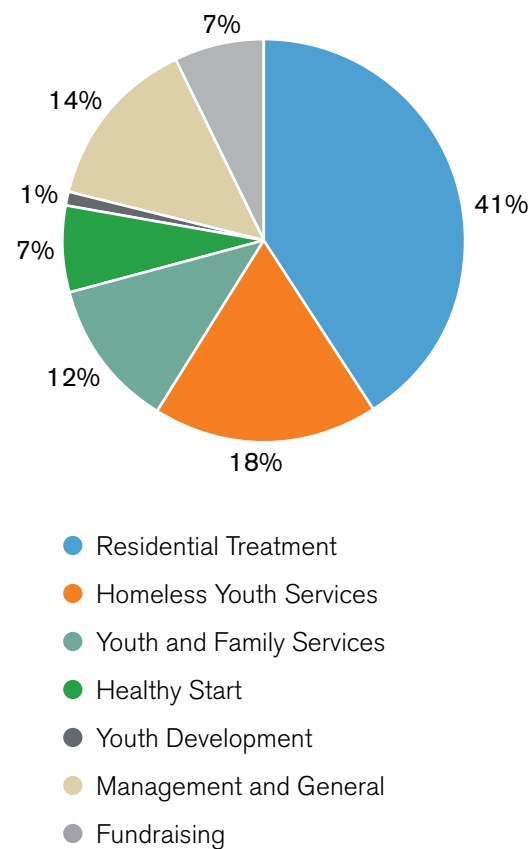
## ACCOUNTABILITY

We ensure fiscal and program accountability and exhibit the highest professional and ethical standards to all internal and external stakeholders.

# EXPENSES

Residential Treatment*	\$3,890,290	41%
Homeless Youth Services*	\$1,764,294	18%
Youth and Family Services*	\$1,179,983	12%
Healthy Start*	\$689,629	7%
Youth Development*	\$138,047	1%
Management and General*	\$1,295,950	14%
Fundraising*	\$626,296	7%
<b>TOTAL EXPENSES</b>	<b>\$9,584,489</b>	<b>100%</b>

\*Audited numbers



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Friends of Youth  
celebrating 60 years

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